

## **Hotel Assistance from FEMA**

What is TSA?: How FEMA provides temporary housing at hotels, motels for the displaced

Here's some information on FEMA's Transitional Sheltering Assistance (TSA) program that may help with short-term lodging assistance if you're a Hurricane Harvey disaster survivor:

### **First, register for FEMA help**

If you're a homeowner or renter you may register for FEMA help two ways:

Go online at [www.DisasterAssistance.gov](http://www.DisasterAssistance.gov).

Call the FEMA helpline 800-621-3362. If you use TTY, call 800-462-7585. If you use 711 or Video Relay Service (VRS), call 800-621-3362.

### **Who is eligible?**

If you were displaced in the storm, have registered with FEMA, and are living in one of these four categories of places after the storm, you are eligible for help from the TSA program:

Living in a car

Living in a hotel/motel

Living in a mass shelter

Living at your place of employment

### **Other important information about eligibility**

You may also be eligible for short-term lodging assistance if your home is damaged, destroyed, inaccessible or lacking power as a result of Hurricane Harvey. FEMA will contact you to inquire about your current housing situation and provide instructions on how to receive short-term lodging.

You don't need to wait for a FEMA housing inspector visit for to be considered for short-term lodging.

### **How to find participating hotels and motels**

Go online to [www.femaevachotels.com](http://www.femaevachotels.com) . If you're unable to access the website you may call the FEMA helpline at 800-321-3362. If you use TTY, call 800-462-7585. If you use 711 or Video Relay Service (VRS), call 800-621-3362.

### **Which costs TSA covers**

TSA covers the cost and taxes of the hotel or motel room. Meals, telephone calls and other incidental charges are not covered.

Room charges are made directly to the hotel or motel.

### **How long TSA lasts**

After up to 14 days in a hotel or motel you may receive an extension if you're still unable to return home. If you're able to get back home, move to longer-term housing or if a FEMA housing inspector determines your home is habitable, you may no longer be eligible for the TSA.

FEMA will contact you every day to keep you updated about your continued eligibility. Be sure to keep your contact information current so you'll receive these calls. Update your information online at [DisasterAssistance.gov](https://www.disasterassistance.gov) or call the FEMA helpline at 800-321-3362. If you use TTY, call 800-462-7585. If you use 711 or Video Relay Service (VRS), call 800-621-3362.

**When you check in, give the desk clerk your FEMA applicant number. The participating hotel or motel will inform you of your checkout deadline.**